DATA PROTECTION NOTICE

Data extraction via the EU Data Act Portal (Van)

Introduction

The protection of your personal rights in the processing of personal data is an important concern for the companies of the MAN Truck & Bus Group (hereinafter referred to as "MAN" or "we"). We process personal data in accordance with the legal provisions of the country in which the data controller is based (e.g. the GDPR within the EU).

In addition, companies of the MAN Truck & Bus Group have committed themselves to comprehensive and uniform protection of personal data by means of a binding Group policy. This ensures a level of protection within MAN worldwide that is comparable to that in the European Union.

Target group

This privacy notice addresses the following persons:

- Users of the EU Data Act Portal

Controller

MAN Truck & Bus SE, Dachauer Str. 667, 80995 Munich, Germany, is responsible for the provision of Data Act request management via RIO Platform

Contact (webform)

If you have any questions about data protection, please contact the data protection officer at the MAN company responsible for you. Please use our contact form:

Contact form

Purposes of processing

In the following, we provide you with an overview of the purposes of our processing activities.

- Use of MAN ID to log in to the Data Act Portal, if applicable
- Management of consent granted for the transfer of data in the MAN ID account, if applicable
- Provision of data to the user via the Data Act Portal or transfer to third parties at the user's request

- Enabling the user to grant consent for the provision of their data to other users or transfer to third parties at the request of these other users, if applicable
- Processing of brand-specific support requests relating to MAN Truck & Bus SE
- Safeguarding and defending our rights or disclosure in the context of official/legal measures
- Compliance with legal requirements/processing based on laws and regulations

Origin of data - Data subject

Your personal data is usually collected directly from you.

Obligation to provide data - Data Act

We need your data for the execution of the contractual relationship and for the fulfilment of legal obligations. Without your data, we will not be able to comply with your Data Act request or only to a limited extent.

Categories

The processed data can be classified under the following data categories.
Note: The listed data fields are only intended to describe the data categories and do not represent the actual processed data fields.

- Professional contact and (work) organization data: e.g. business address, surname, first name, gender, e-mail address, telephone number, mobile phone number, company, area, department, cost center, personnel numbers, responsibilities, functions

- Private contact and identification data: e.g. private address, surname, first name, gender, e-mail address, telephone number, mobile phone number, date/place of birth, identification numbers, nationality

- IT usage data: e.g. UserID, roles, authorizations, login times, computer name, IP address, GID, Legic no.

- Vehicle usage data with VIN/vehicle license plates Warranty, product liability, safe vehicle operation: Data generated during vehicle use that is linked to VIN/vehicle license plates and is relevant in connection with workshop repairs, warranty and warranty or product liability, or the availability of which is necessary for safe vehicle operation.

- Vehicle usage data with VIN/vehicle license plates Assistance systems, driving behavior, etc.: Data generated during vehicle use that are linked to VIN/vehicle license plates and relate to driving behavior or the use of assistance systems and their specific deployment data.

- Vehicle usage data with VIN/vehicle license plates, Individual settings, multimedia, navigation: Data generated during vehicle use that is linked to VIN/vehicle license plates and relates to individual settings, such as seat adjustment, preferred radio stations, climate settings, navigation data, e-mail/SMS contact details.

- Position data: e.g. GPS, wireless network location, motion profile, Wi-Fi hotspot location

- Contract data: e.g. purchased products, (financial) services, date of purchase contract, purchase price, special equipment, warranties

Legal bases

The processing of your data is legitimised by the following legal bases:

- Consent: The data subject has consented to the processing of their personal data.

- Performance of a contract: Processing is necessary for the performance of a contract with the data subject or as part of pre-contractual measures.

- Legal obligation: The processing is necessary for the controller to comply with a legal obligation.

- Legitimate interest: The legitimate interests of the controller or a third party outweigh the interests of the data subject.

    - MAN's legitimate interest in processing inquiries you submit to customer support
    - MAN's legitimate interest in asserting and defending our rights and complying with legal and regulatory requirements

Categories of recipients

In order to fulfil the aforementioned purposes, we may pass on your data to the following recipients:

- Processors within the Volkswagen Group (e.g. provision of IT services, payroll and pension accounting, company car management, accounting services)

- External processors (e.g. organization of trade fair events, implementation of customer satisfaction surveys, dispatch of e-mail newsletters, hosting and operation of CRM systems, digitization of paper invoices, provision of a supplier platform)

- Authorities domestic and abroad (e.g. ministries, supervisory and investigative authorities, tax/trade and employment offices, pension insurance companies)

- Insurance Providers

- Tax consultants, auditors, insolvency administrators and lawyers

Data storage and deletion

In principle, we delete your personal data as soon as it is no longer necessary for the purposes mentioned above. In particular, your personal data will be stored for as long as

- a business/contractual/working relationship exists,
- we are legally obliged to do so (obligations to provide evidence and retention),
- we need them to assert, exercise or defend legal claims, or
- this is expedient in the context of the use of information/communication systems (e.g. websites).

No automated decision-making

There is no automated decision-making.

Individual Automated decision-making – including profiling – is a process in which decisions are made based on algorithms or machine learning that legally or significantly affect an individual, without human reviewing or intervening in that decision.

Your rights

In addition to the right to information about the data concerning you and the correction of your data, you also have the right to erasure as well as a right to object to the processing, or the right to restrict the processing of your data, provided that there are no legal regulations to the contrary. You also have the right to data portability.

If we collect and process your personal data on the basis of your consent, you also have the right to revoke the consent you have given with effect for the future at no additional cost.

Your revocation does not affect the lawfulness of the data processing carried out on the basis of the consent before the revocation.

Where necessary, we will need to verify your identity before we can process your requests.

If, despite our efforts to ensure that the data is correct and up-to-date, incorrect information is stored, we will correct it after being notified by the data subject accordingly.

In the event of complaints, it is possible to contact a data protection supervisory authority.

Exercising rights under the EU Data Act

Both the types of data affected and your rights differ depending on whether the GDPR or the EU Data Act applies. To exercise your rights under the EU Data Act, please use our Data Act Portal, to which this privacy policy applies and which has been set up to process requests under the EU Data Act. Please note that requests regarding data under the EU Data Act cannot be processed via our contact channels for data protection requests.

Additions due to country-specific data protection regulations

France

Insofar as access to and processing of data fall within the scope of French data protection laws, you also have the right to set guidelines regarding the fate of your personal data after your death (post-mortem rights).

Spain

To the extent that access to and processing of data falls within the scope of Spanish data protection law, please note that your personal data will be deleted after the statutory retention period has expired if the legal basis for the processing of your personal data no longer applies (in particular if you withdraw your consent), if the processing of your personal data is no longer necessary for the respective purpose, or if the purpose itself no longer applies.

Safety

Your data is protected by MAN by technical and organizational security measures to prevent accidental or intentional manipulation, loss, destruction or access by unauthorized persons.

Our security measures are regularly improved in line with technological developments.